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| Ranshiv kumar | |
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| CONTACT Brampton, ON 6474020265ranshiv369@gmail.com | PROFILE   An empathetic customer service representative with experience preparing tax and financial reports. Moreover, an excellent Machine Operator with a record of a minimalistic waste of raw materials while operating machines. Moreover, as an assistant manager, not only managed the finances but also the employees and the clients. Sometimes, acted as a front-end developer to create high quality websites. |
| SKILLS Computer Programmer  Python, Java developer  Web development  Cybersecurity  Scala and Flask developer Platform expertiseContent creationAnalyticsExcellent CommunicationCreativityStrategic thinking | EXPERIENCECustomer Representative at Decathlon (Jalandhar)June 2022- September 2022 Build sustainable relationships and trust with customer accounts through open and interactive communication. Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution. Machine Operator at D- Mart (Jalandhar)September 2022-December 2022 Perform necessary pre-operation activities to ensure proper equipment startup and operation on multiple pieces of equipment. Perform necessary pre-operation activities to ensure proper equipment startup and operation on multiple pieces of equipment. Communicate with team members and support teams to ensure continuous production of the correct product at high quality levels with minimal wasted time and materials. Assistant Manager at Webbers Live Solutions (Chandigarh)December 2022-April 2023 Developed and executed content marketing strategies that leveraged social media to drive traffic, engagement, and conversions. Produced high-quality, engaging content for social media, email marketing, and the company's blog.  **CERTICATIONS AND ACHIEVEMENTS**  3 Months Python Developer course from a certified institute.  CS50 – Introduction to Computer Science by Harvard University.  2ND Rank at National level (India) in All India Akash institute exam. |
| EDUCATIONH.R.A. INTERNATIONAL SCHOOL2006-2020 10TH GRADE GRADUATION T.C. INTERNATIONAL SCHOOL **2020-2022**  HIGH SCHOOL GRADUATION  GEORGIAN COLLEGE  **2023-2024**  Diploma in Computer Programming |